

Personal Information Collection Statement

1. OUTLINE

1.1 This Statement, which is subject to the Privacy Act and our Privacy Policy, notifies you about the collection of your *personal information* by us for the purpose of carrying on one or more of our functions as set out at clause 2. This Statement covers all matters required to be covered under APP 5 in relation to the notification of the collection of your *personal information*.

1.2 **Amendment.** We may change, vary or modify all or part of this Statement at any time in our discretion. It is your responsibility to check this Statement periodically for changes. If we adopt a new Statement:

- 1.2.1 we will post the new Statement on the Platform; and
- 1.2.2 it will then apply through your acceptance of it by subsequent or continued use of the Platform and/or our Products and Services.

2. PURPOSE

2.1 **Primary and Secondary Purposes.** We collect your *personal information* to lawfully carry out our functions and activities and provide you our Products and Services, including to:

- 2.1.1 process and deliver Products and Services to you;
 - 2.1.2 provide you with information about the Products and Services you requested and any other services and events you may be interested in;
 - 2.1.3 personalise and customise your experiences with us;
 - 2.1.4 help us meet our warranty obligations;
 - 2.1.5 help us review, manage and enhance our Products and Services and develop insights used in reports or other content developed by us;
 - 2.1.6 communicate with you, including by email, mobile and in-application notifications;
 - 2.1.7 conduct surveys or promotions;
 - 2.1.8 to process payments and administer your account, including to send you account related reminders;
 - 2.1.9 investigate any complaints about or made by you, or if we have reason to suspect you have breached any relevant terms; or
 - 2.1.10 as required or permitted by any law.
- 2.2 Further information about our purposes for collecting your *personal information* can be found in our Privacy Policy.

3. WHAT WE COLLECT

3.1 *Personal information* we collect about you may include identification information such as your name, address, email address, mobile phone number, financial and payment information and such other information necessary or convenient for delivering our Products and Services. We also may collect additional information as part of our collection of Identity, Contact, Financial, Transaction, Technical, Marketing and Communications, Client and Profile information used for the Primary and Secondary Purposes.

3.2 Typically we only collect your *personal information* from you. However, if we collect *personal information* about you from some one other than you, and it would not be reasonable for you to

expect us to have collected that *personal information*, we will take reasonable steps to ensure that you are made aware that we have collected the relevant *personal information*.

3.3 We will only collect, store, use or disclose your *sensitive information* with your consent.

4. FAILURE TO COLLECT INFORMATION

4.1 **Consequences.** If you do not provide us with the *personal information* we request, or if that information is incomplete or inaccurate, we may not be able to provide our Products and Services to you.

5. DISCLOSURE

5.1 **How we disclose.** We may disclose *personal information*, and you consent to us disclosing such *personal information*, to:

- 5.1.1 third parties engaged by us to perform functions or provide Products and Services on our behalf;
- 5.1.2 electricity and/or gas retailers;
- 5.1.3 relevant regulatory bodies in the electricity and/or gas industry;
- 5.1.4 to your employer or sponsoring organisation (as relevant);
- 5.1.5 our professional advisors, including our accountants, auditors and lawyers;
- 5.1.6 our related bodies corporate;
- 5.1.7 persons authorised by you to receive information held by us, including to those individuals that you authorise us to provide information to via the Platform;
- 5.1.8 a government authority, law enforcement agency, pursuant to a court order or as otherwise required by law; or
- 5.1.9 a party to a transaction involving the sale of our business or its assets.

6. OVERSEAS DISCLOSURE

6.1 We may disclose *personal information* to external service providers located overseas so that they can provide us with services in connection with the operation of our business, such business support services (including the facilitation of correspondence) and data storage.

6.2 You acknowledge and agree that you have read and agree to the terms of our Privacy Policy in relation to the disclosure of your *personal information* to overseas recipients.

7. PRIVACY POLICY

- 7.1 Our Privacy Policy contains further details concerning:
- 7.1.1 information that we collect and the reasons for its collection;
 - 7.1.2 overseas disclosure of your *personal information*;
 - 7.1.3 how you may access and correct the *personal information* we hold about you; and
 - 7.1.4 how you may lodge a complaint about a breach of the APPs, and how we will deal with such a complaint.

8. CONTACT

8.1 Please forward all correspondence in respect of this Statement to:

Privacy Officer
PO Box 7002

Warringah Mall NSW 2100

P: (02) 8978 1000

E: privacy.officer@harrison.com.au

9. INTERPRETATION + DEFINITIONS

9.1 **Personal pronouns:** Except where the context otherwise provides or requires:

- 9.1.1 the terms **we**, **us** or **our** refers to Harrison Manufacturing Co Pty Ltd (ACN 000 080 946); and
- 9.1.2 the terms **you** or **your** refers to a user of the Platform and/or a customer to whom we provide the Products or Services.

9.2 Terms italicised and defined in the Privacy Act used in this Statement have the meaning given to them in the Privacy Act.

9.3 **Defined terms:** In this Statement unless otherwise provided, the following terms shall have their meaning as specified:

APPs means any of the Australian Privacy Principles set out in Schedule 1 of the Privacy Act.

Client information has the meaning given to that term in our Privacy Policy.

Contact information has the meaning given to that term in our Privacy Policy.

Financial information has the meaning given to that term in our Privacy Policy.

Identity information has the meaning given to that term in our Privacy Policy.

Marketing and Communications information has the meaning given to that term in our Privacy Policy.

Platforms means all or any of the relevant platforms, electronic interfaces and websites that are owned, provided and/or operated from time to time by us (including but not limited to the Website), regardless of how those websites are accessed by users (including via the internet, mobile phone, mobile applications or any other device or other means).

Primary and Secondary Purposes means any of the primary and secondary purposes listed at clause 2.1.

Privacy Act means the *Privacy Act 1988* (Cth) as amended from time to time.

Privacy Policy means our privacy policy as amended from time to time.

Profile information has the meaning given to that term in our Privacy Policy.

Products means any products offered by us from time to time.

Statement means this personal information collection statement.

Services means the supply chain management, research, waste collection, and distribution services offered by us, together with any other services offered by us from time to time.

Technical has the meaning given to that term in our Privacy Policy.

Transaction information has the meaning given to that term in our Privacy Policy.

Website means <https://www.harrisonmanufacturing.com.au/> and all relevant sub-domains.